

RATINGS & REVIEW FORM

Please complete the form below, providing as much detail as possible.

Please return completed forms to: Leeds Directory Team, Leeds City Council, 4th Floor East, Merrion House,
110 Merrion Centre, Leeds, LS2 8BB

SECTION 1: THE SERVICE

Name of service

Type of service

(E.g cleaning, shopping, etc)

SECTION 2: YOUR DETAILS

Sometimes we may need to call you to verify the scores you have given.

Comments are moderated before being published to the website.

Your name

Your telephone number

Your email address

SECTION 3: YOUR REVIEW

Your comments

(Only factual comments will be published)

Please score the service in the following areas by circling the appropriate star, with 1 being very poor and 5 being excellent.

Reliability – *Did they do what they said they would?*



Affordability – *Did you get good value for money?*



Flexibility – *Were they willing to work around you & your needs?*



Accessibility – *How easy was it to contact the organisation/service?*



Quality – *How satisfied are you with the quality of the service?*

